

Nextel PSTN Rebill

This form is to be completed by the customer.

Customer details

Existing Customer New Customer

Business Name

Trading/Business Name

ACN/ABN/ARBN

Registered Address

City/Suburb

State

Postcode

Primary Contact Details

Contact name

Ph (wk)

Ph (mob)

Fax

Email

Date of Birth

Drivers Licence

Technical Contact Details

Same as Primary Contact

Contact name

Ph (wk)

Ph (mob)

Fax Email

Business name should be the name of the legal entity to which the service will be provided. In this Application Form, references to "you" or "I" refer to this entity.

ACN/ABN/ARBN is Australian Company Number or Australian Business Number or Australian Registered Business Number

Trading/Business name is not a legal entity but is the name under which your business trades.

Primary Contact Name is the person that will receive the majority of communications regarding this order such as any appointment confirmations, progress of the order, general questions if any additional information is required.

Date of Birth & Drivers Licence are only required if we're creating a new account for you or changing the authorised representative on the account.

Technical Contact Name is the person our technicians will contact if there are any technical questions about the customer's current or new setup.

They will need to be able to discuss/confirm things like special settings, configurations or requirements that may not be part of Nextel's standard offering. (For example a 3rd party IP Phone System, networking setup etc.)

Billing Details

New account or Bill services to existing account

For New Accounts, please specify the address you want your bill sent to:

Billing address

City/Suburb

State

Postcode

To bill to an existing Nextel Account, please provide the following

Existing Account Number or Phone Number with area code

Billing Arrangement

Select billing arrangement

Email bill Email address

Paper bill

Paper bill opt out reasons

Email accessibility

Preference for paper

Incompatible with email bill

PSTN Rebill Rates

Line Rental	\$35.00 per line
Local Calls	.13 cents flat
Mobile Calls	.15 cents per minute timed in 1 second increments, no flagfall
National Calls	.10 cents per minute timed in 1 second increments, no flagfall
1800	Free
13/1300	.35 cents flat
19xx/IDD	As tariffed
Line Hunt	\$5.50 per line

Term - PSTN Rebill

Nextel believes in month to month contracts and does not feel its in your best interests to lock you in to unnecessary terms.

Unlimited Plans

Nextel does not believe that unlimited plans on PSTN trunks are in your best interest, hence why we offer PAYG plans on a month to month basis. Ask you consultant to detail this reasoning so you understand why this does not exist.

PSTN Numbers to be Ported

List all the numbers that are currently on your telephone bill and highlight the ones you wish to be kept. Nextel will port them all over and then cancel the legacy ones that are not required. On some numbers, we may need to hold them under contract for a period of 12 months but we will guide you with this. Please note, we do not offer rebill of mobile phone numbers so these may have to remain on your old bill with your incumbent carrier.

Billing/invoicing format

This product provides online and email billing (unless you select to receive a paper bill instead).

You will receive your bill in an email, plus a notification that your bill is ready for viewing online.

If you select a paper bill, this will be mailed to your billing address and you will not receive a bill via email. You will still receive a notification that your bill is ready for viewing online.

Nextel Rates

Nextel Rates are specified in the our pricing schedules. Other charges will be charged in accordance with the Standard Pricing Terms which are available from our website nextel.com.au

Contact us

If you need help or more information

Phone 139 139

8.30am to 5.30pm AEST Monday to Friday

or email billing@nextel.com.au

Other

Nextel doesn't offer mail exchange services such as Bigpond, Optus, Yahoo Mail (Y7) etc. if you are still using these outdated mail exchange programs, please speak with us about migrating your mail services to Microsoft Office 365 which sits in the cloud.

It is also your own responsibility to cancel your incumbent services on your old telephone account once the porting to Nextel is complete.

Authority to Transfer

You authorise us to do all things necessary to arrange for any of the services listed in this Application Form that you have with other carriers to be transferred to Nextel. This might include completing transfer authority forms on your behalf.

SIGNED by me, for and on behalf of the Customer as its authorised representative:

Signature

Date

Print name

Position

Critical Information Summary

Critical Information Summaries (CIS) outline the key details of current services to help you compare inclusions and understand the services provided by Nextel. The CIS is available at www.nextel.com.au/policies/

Terms of this Application

The customer hereby applies for Nextel Services in accordance with this Application Form and does so on behalf of itself and any related bodies corporate and by signing this Application confirms: 1) it has the authority to do so and 2) understands this Agreement is also governed by the Nextel Terms & Conditions.