

About this Policy

The Nextel's Acceptable Use Policy for the users applies to all Nextel Services, Products and Customer Accounts.

To eliminate the disproportionate, irrational or deceitful use of the services this policy is proposed and can be modified whenever needed.

Nextel's services are to be used for lawful purposes and such acts may hinder the quality or reliability of our services. Usually, Valid use of our services provided to you are used for the intended purpose they are supplied the it is not a breach of our Acceptable Use Policy.

Nextel may modify the terms of the Acceptable Use Policy from time to time.

Services

The services and products that Nextel supplies to a customer is Service according to Acceptable Use Policy.

We provide services to our business based consumers at comprehensively discounted rates.

Our services and plans are in good faith according to the information provided by our customers regarding projected volumes of transactions.

Applying this Policy

When Nextel deems that the services or products are illegitimate or unreasonable this policy will apply.

Unreasonable Use

Unreasonable use may be reckoned but not limited where:

- Nextel considers a customer is reselling, resupplying or using Nextel Services in a manner that falls outside the intent of original agreement (e.g. setting up a call centre using our Hosted Phone System).
- Nextel considers a customer to be using Nextel Services and Products in an unlawful or deceitful manner.
- Nextel considers a customer is using a device that reroutes calls to/from our network or the network of another supplier.
- A customer's usage and volumes consistently exceeds the original intent of the agreement.
- A customer's usage of the Service affects other customers' access to the network.

Determination of unreasonable use by a customer is solely the discretion of Nextel.

Excessive Use

Excessive use is a continuing and unreasonably inconsistent use of the Service when compared to other customers. For example, Nextel may consider excessive use to be

- a call duration of more than 90 minutes where a flat rate applies OR
- more than 5% of calls being in excess of 60 minutes' duration OR
- more than 3,000 minutes of talk time per month

Our Rights

Where Nextel senses a Customer has breached the Nextel Acceptable Use Policy, Nextel may contact the Customer to discuss changing services or plans to better conform to our Acceptable Use Policy.

If after Nextel has contacted the Customer, they continue to be in breach of the Acceptable Use Policy, Nextel may, without further notice

- Alteration the upsetting Service and/or Plan to one that conforms to the Acceptable Use Policy; and/or
- Interrupt or limit the Service (or any feature of it) for any period Nextel determines in its sole discretion to be reasonable or necessary; and/or
- Terminate the Agreement.