



# NEW LINE CONNECTION APPLICATION

Unit 207/27 Mars Road, Lane Cove NSW 2066

Billing Enquiries: 1300 NEXTEL

All enquiries  139 139  [billing@nextel.com.au](mailto:billing@nextel.com.au)

## 7. INDIAL RANGE (extra charge may apply)

### 7.1 Pre-existing indial number range

Do you have a working/reserved number range?  Yes  No (If No, a new number range is required – Go to 6.2)

If yes, please specify Directory Number: From: To:

If you have more than one non-contiguous number range please list the additional code range/s in section specifying low and high range.

### 7.2 New indial number range (minimum 100 range required)

Nextel Voice Pty Ltd will allocate a number range for you automatically. Should you choose to specify a particular range (subject to availability) this may cause a delay in the activation of your service.

Total Number Range required in increments of 100 only:

If you have a preferred number range, please specify below eg xx00-xx99:

First Preference:	From:			0	0	To:			9	9	Directory No.:
Second Preference:	From:			0	0	To:			9	9	Directory No.:
Third Preference:	From:			0	0	To:			9	9	Directory No.:

## 8. LINK & CHANNEL REQUIREMENTS

### 8.1 2 Megabyte links (A separate 2-megabyte link is required for each 30 channels or part there of.)

Number of 2 megabyte links required: Links

Single Node (Default)  Dual Node

### 8.2 Channel requirements (Minimum of 10 channels, increments of 10 thereafter.)

Total new channels required: Adding extra channels to an existing ISDN 30 Access:

Select # of incoming, outgoing or both ways channels in any configuration up to the maximum of channels required as above.

Incoming: Outgoing: Both Ways:

## 9 CHANNEL CONFIGURATION REQUIREMENT

### What configuration does your PABX or Telephone System require?

Point to Point  Point to Multipoint

Additional customer information – Special requirements:

## 10.SIGNATURE

Authorised Representative Name (Please Print): Date:

Authorised Representative Signature (please print and sign): Position:

## GLOSSARY OF TERMS & SUPPLEMENTARY FEATURES DESCRIPTION/RESTRICTIONS

### CONTACT DETAILS

Site Details - Provide the address where the service will be connected and the name of an on-site contact and/or Technical contact. A site contact is required to ensure there are no installation delays when the technician arrives on site.

### CALL BARRING OPTIONS

Call Control - With Call Control, you can turn the selected barring level/s on and off as often as you require.

### DIRECT IN DIAL

The Direct Indial option allows your customers to call your staff direct without the need to go through an operator and is available in blocks of 100 numbers only. Please discuss with your Nextel Voice Pty Ltd representative if you are unsure whether your existing number range can be converted to an ISDN 30 number range. Please note that single numbers cannot be transferred to become part of an Indial number range.

### SUPPLEMENTARY FEATURES

Please consult your CE supplier if you plan to use any of Supplementary Features (together with call forward features). All features except Extension Level Billing & Operator Connect Diversion require special CE capability. Extra charges apply for all supplementary features.

### CALLING LINE IDENTIFICATION RESTRICTION (CLIR)

In the normal service configuration the calling line identification (calling number) is sent forward with each call and is presented to called party who subscribes to Calling Line Identification Presentation. The sending forward of the CLI can be blocked on call by call basis from some Customer Equipment.

Alternatively, you may have the service configured to prevent the forwarding of CLI. In the configuration the sending forward of CLI on a call by call basis can be initiated by some Customer Equipment. This configuration is Calling Line Identification Restriction. Please check with your equipment supplier to confirm how you can both allow and restrict presentation of your telephone number.

### CALLING LINE IDENTIFICATION PRESENTATION (CLIP)

This feature allows the telephone number of the caller to be presented on most incoming calls; unless this has been restricted by the caller.

### EXTENSION LEVEL BILLING (ELB)

The feature allows you to receive details of call costs for each of your extensions. On your account you will receive a listing of the extension numbers and a list of the calls made from each extension with start time, duration, indication whether voice or data call, cost, called number, destination and rate.

The feature is applied across the entire allocated range, and is not applied to individual extensions in isolation. Extra charges apply for this supplementary feature. Note that ELB will only itemize calls made over the Nextel Voice Pty Ltd. Network, calls over other networks will not be itemized.

### CUSTOMER ACTIVATED REDIRECTION

This features is call forwarding

#### Call Forward - Variable Options

1. With Call Forward Immediate, you can forward your calls to a number you select and change it at any time. Your calls will be forwarded immediately.
2. With Call Forward Busy, your calls will be forwarded to the number you select if your phone is busy.
3. With Call Forward No Answer, your calls will be forwarded to the number you select if your phone is not answered within 20 seconds.

#### Call Forward - Fixed

Fixed number forwarding means you can forward to a previously selected number stored in the telephone exchange. In this section you must nominate the number to which the calls are to be forwarded and whether you wish this to occur for Immediate, Busy or No Answer options. Please consult your CE supplier if you plan to use this feature as many CE do not currently support call forward for in dial services.

### PERMANENT REDIRECTION

This feature is a permanent activated redirection. This is typically applied where a customer is unable to activate call forward from their CE and required call forward on their active ISDN 30 service (eg. forward on busy). This feature is applied as a call forward fixed and applied by Nextel Voice Pty Ltd. Note this not a disaster recovery redirection and cannot be activated within a short time frame (activation of this feature may take up to 5 days). There are other options available for disaster recovery redirection. Please enquire with Technical Assistance or your account manager for information on how to set up disaster recovery plan.

### CHANNEL REQUIREMENTS

An ISDN 30 service consists of from 1 to several 2 Mbit/s access lines sharing a common number range. A minimum block of 10 channels can be requested (ie. 10), and then in increments of 10 channels thereafter. Each 2 Mbit/s access can have a minimum of 10 Channels and a maximum of 30 channels per access. A 40 channel "ISDN Dual Node service will have a Prime 2 Mbit/s access line with 20 channels and a Dual 2 Mbit/s access line with 20 channels. Single Node/Diverse Access consists of a minimum of two 2 Mbit/s access lines sharing a common number range. A minimum of 20 channels is provided to each access, giving a minimum total of 40 channels. Minimum increments are in multiples of 10 channels per 2 Mbit/s access, giving a minimum total increment of 20 channels. A 40 channel "ISDN Single Node Diverse Access service will have a Prime 2 Mbit/s access line with 20 channels and a Diverse 2 Mbit/s access line with 20 channels.

### ADDITIONAL CHARGES

Some feature, options and configuration settings with an ISDN 10/20/30 service will attract additional charges above and beyond the quoted service & Equipment charges for ISDN 10/20/30 services. Please contact your Nextel Voice Pty Ltd sales representative if you require more information on these additional charges.

### TOTAL MINIMUM COST CALCULATION

Total minimum cost is calculated over 24 months. Additional setup and installation charges may apply depending on the complexity of the connection.