

Information About This Service

Service Description

ADSL2+ is ideal for small to medium businesses'. We do not supply to residential unless that provision is billed to a company.

- Unlimited uploads
- Performance doesn't slow on exceeding the monthly plan
- Freedom to move up to larger data plans without penalties
- Download data is accessed from your local router if available.

Availability

ADSL2+ is available from most exchanges across Australia – However please check for NBN Available in selected areas of Australia. See

<http://www.nbnco.com.au/connect-home-or-business/check-your-address.html>

Equipment Required

A landline service with PSTN availability is required. An ADSL-compatible modem or router, filters and splitters can be provided on request. We can provide the PSTN lines required if necessary.

Minimum Term

The contract is for 24 months.

Data Usage

Usage plans are attached to each product. A per GB charge is applicable for going over that cap. Unlimited plans do not have that cap charge. Fair usage applies to all unlimited plans.

Information About Pricing

Plan	On Net	Off Net
Unlimited data	\$ 95.00 ex GST	\$ 99.00 ex GST
24- month contract		
Fair usage applies		

Plan	On Net	Off Net
100 GB data	\$ 79.00 ex GST	\$ 89.00 ex GST
24- month contract		
Excess data charged	@ \$0.45 per GB	@ \$0.45 per GB
Additional 100GB	@ \$10 per 100GB	@ \$ 10 per 100GB

Excess Usage

On exceeding the monthly usage, you will be charged \$0.45 per GB for capped plans

Changing Plans

You are free to move from capped to unlimited plans at any time. However, you cannot move down to capped plans without a termination fee of 'monthly fee x term left'

Billing information

Our billing cycle is monthly based.

Further enquiries

Please call **139 139** for all questions and enquiries

Customer Support

- Email: complaints@nextel.com.au
- Phone: **139 139**