

Information About This Service

Service Description

A PSTN landline service provides a single phone number and a single phone line. This is perfect for a business that only needs one or two lines for their services. PSTN lines are sufficient for:

- ADSL broadband connections
- Fax and EFTPOS machines
- Back-to-back alarm systems

Availability

Available as stand-alone or bundle service. By bundling the PSTN service on Nextel ADSL2+ broadband a 24-month or 36-month contract is provided.

Minimum Term

The contract is for 24 months.

Information About Pricing

PSTN Monthly Plans	
Month-to-month contract	@ \$ 35.00 ea PM
24-month contract	@ \$ 31.77 ea PM
36 month contract	@ \$ 30.99 ea PM

36 Month	
Local Calls	10c untimed
National Calls	7c per minute
Mobile Calls	13c per minute
13/1300 number calls	35c per call

- Timed calls are cited per minute, and billed pro-rata in 1-second increases.
- The calls included are as per Nextel's Acceptable Use Policy.
- International calls are rated and provided on this link

Inclusions

- PSTN line rental
- No minimum cost for calls in Australia
- No minimum monthly call applies
- Web-based self-managed portal through which you can manage your services and site details of call report.

Your Call Charges

Open Contract	
Local Calls	10c untimed
National Calls	10c per minute
Mobile Calls	25c per minute
13/1300 number calls	40c per call
24 Month	
Local calls	10c untimed
National calls	8c per minute
Mobile calls	15c per minute
13/1300 calls	35c per call

Exclusions

- Installation charge
- Add-on services
- Cabling required at your premises beyond the network boundaries
- Dishonoured and overdue accounts charged will apply if the bill is not paid on time
- Incorrect call out charges if any technician attends and the fault with your equipment or cable.

Information About Pricing

Connection and installation charge

Transfer/Churns	
Transfer existing service to Nextel	No charge for standard churn
Relocations	To be determined by Telstra
Relocate existing services to new premises	To be determined by Telstra
New Services	To be determined by Telstra
No technician visit required	Free of charge
Technician visit required; no cabling required	To be determined by Telstra
Technician visit required; cabling work required	To be determined by Telstra
Setup charge	TBA

Wholesale Partner

Nextel's PSTN service is supplied over Telstra's Network.

Further enquiries

Please call **139 139** for all questions and enquiries

Changing Plans

You can upgrade the plans anytime – a contract extension may be required for the plan rates

Customer Support

- Email: complaints@nextel.com.au
- Phone: **139 139**